

# COURTS IN MARICOPA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2014-2016 SUMMARY



## LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Maximize limited resources and use creative management to address workforce needs.
- Improve automated case processing efficiency by updating case management systems.
- Increase electronic information sharing both inside courts and with justice partners.
- Continue to increase amount of digital recording and web-based conferencing.
- Provide electronic access to court services and public records following updated policies.
- Continue digitizing court documents; provide remote authentication, validation, and verification of official court documents.
- Enable essential court business to continue during a physical disaster or pandemic.
- Develop technology systems that will capture, evaluate, and communicate court performance.

## CY 2012 ACCOMPLISHMENTS

- Implemented IA Jail Module, the initial development undertaking for the ICIS Next Generation case management system. .
- Completed numerous new applications and enhancements to existing applications for various departments of the superior court.
- Began imaging all paper files for terminated cases in Adult Probation; addressing macros from retirement versions of MS-Word used in production operations.
- Provided technology modifications necessary for operation of new 26th justice court precinct.
- Clerk's Office completed e-Filing Foundation project, juvenile electronic court record, and integration necessary for accepting electronic initial appearance packets.
- Mesa continued to commit substantial resources to development of the large volume court enhancements to the replacement CMS for ACIST, on behalf of the non-AZTEC LJ courts.
- Phoenix continued investigating case management system replacement and completed numerous operational upgrades and improvements to current systems.
- Numerous limited jurisdiction courts expanded docket display systems, enhanced automated reporting, and improved local business continuity solutions.
- Submitted consolidated IT strategic plan with wider reach than previous plan.

## STATEWIDE PROJECTS: IMPACTS, CONCERNS, AND PARTICIPATION PLANS

<b>LJ CMS</b>	Several municipal courts at end of life with non-AZTEC CMSs; Gilbert FullCourt "fixes" continue; Chandler data integration issues and no replacement plan; Mesa continues leading LJ CMS large volume effort Phoenix" investigating options" for CMS replacement; Scottsdale continues enhancing AZTEC Wizard front end.
<b>JOLTSaz/AZYAS</b>	Continuing to enhance iCIS Juvenile; AZYAS releases installed.
<b>LJ EDMS</b>	MCJC planning OnBase Online expansion; not much data about smaller courts' EDMS plans as e-filing nears, may believe it's part of LJ CMS.
<b>e-Filing/Std Forms</b>	AZTurboCourt e-filing underway; numerous municipal courts continuing e-citation, photo red light, and online payment; Phoenix experimenting with real-time e-warrant approvals.
<b>Bench Auto Architecture</b>	eFiling Foundation takes steps to address judges' needs; no LJ input provided. Superior and justice courts as well as Clerk's Office develop and maintain own solutions due to volume and staffing levels; some non-target items persist but plans are generally in place to transition to target architecture items; some municipal courts have no clear transition plans for aging systems; some courts and departments still using out-of-support server O/S and DBMS. Clerk's Office has numerous local apps in MS-Access posing risk.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full <sup>1</sup>	Skeletal <sup>2</sup>	Mention <sup>3</sup>	
ADMIN Conversion to MS Office 2010 - Superior Court	FY14		X		Superior Court Justice Court, Adult Probation, Juvenile Probation
APD Automated Case Assignment	FY14		X		Superior Court
APD Document Scanning (Imaging)	FY13		X		Adult Probation
APD Generic Assessment Model	FY15		X		Adult Probation
iCISng - .net Migration of iCIS	FY15		X		Superior Court, Justice Court, Juvenile Court
Juvenile Detention Clinic	FY14		X		Juvenile Court
Juvenile Document Imaging	FY14		X		Maricopa Superior Court and Juvenile Court
Desktop Refresh	FY14		X		Superior Court, Justice Courts, Adult Probation, Juvenile Probation

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<b>2013 StandDown</b>	FY14		X		Superior Court, Justice Court, Adult Probation
<b>FTR Refresh</b>	FY13		X		Superior Court, Justice Court
<b>MCJC - Desktop Rollout for EDMS Application</b>	FY14		X		Justice Court
<b>Web Server Refresh</b>	FY14		X		Superior Court, Juvenile Court, Adult Probation, Juvenile Probation
<b>Disaster Recovery for CMS</b>	FY14		X		Superior Court
<b>10 Dot Migration for Durango Complex</b>	FY14		X		Superior Court, Juvenile Probation
<b>TFS Migration 2008 to 2012</b>	FY13		X		Superior Court/CTS
<b>MQ 5.0 to MQ 7.0 &amp; VB6 to .NET Upgrade</b>	FY13		X		Superior Court/CTS
<b>Report Server Farm</b>	FY13		X		Superior Court/CTS
<b>Crystal Reports to SSRS</b>	FY14		X		Superior Court/CTS
<b>SQL DTS to SSIS</b>	FY14		X		Superior Court/CTS
<b>Data Replication</b>	FY14		X		Superior Court/CTS
<b>Internet / Intranet Upgrade from classic ASP to .NET</b>	FY14		X		Superior Court/CTS
<b>Internet / Intranet Upgrade from DB SQL 2000 to SQL 2008R2</b>	FY14		X		Superior Court/CTS

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Upgrade iCIS from IE 8 to IE 9 or 10	FY14		X		Superior Court/CTS
Juvenile SAF Automation	FY13		X		Juvenile Court
CASA Web Enhancement	FY13		X		Superior Court/AOC
Web Performance Evaluation Enhancement	FY13		X		Superior Court/CTS
AOC-CCI Extract	FY14		X		Superior Court/AOC/ Clerk
SharePoint Pilot Project	FY14		X		Superior Court
Southwest Regional Court Facility	FY15		X		Justice Court/Superior Court/County
Justice Court EDMS Project	FY15		X		Justice Court
Justice Court Pay Portal	FY14		X		Justice Court/Superior Court/ County
Exhibits Tracking System	FY14		X		Maricopa Superior Court
eCertification of Public Documents	FY13		X		Maricopa Superior Court
RFR Replacement	FY15		X		Maricopa Superior Court
Juvenile ECR	FY14		X		Maricopa Superior Court, Juvenile
eFiling Petitions to Revoke Probation	FY13		X		Maricopa Superior Court
OnBase 12.0 Upgrade	FY14		X		Maricopa Clerk of Court

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Pre 2002 Imaging	FY14		X		Maricopa Clerk of Court
Electronic Criminal History Records Reports	FY14		X		Chandler Muni / PD/ DPS
Photo Enforcement Data Exchange	FY14		X		Chandler Muni
Court Order Enforcement	FY14		X		Chandler Muni
EDMS Project	FY14		X		Chandler Muni
Digital Archiving	FY14		X		Gilbert Muni
TIPS	FY14		X		Gilbert Muni
FullCourt Enterprise Enhancements	FY15		X		Gilbert Muni
Automated Reports	>FY17		X		Gilbert Muni
Integrate with AOC's Defensive Driving School System	FY13		X		Gilbert Muni
Gilbert Electronic Transmission of Court Documents (GET-CourtDocs)	FY14		X		Gilbert Muni
Skywalker Development & Testing	FY13		X		Glendale Muni
Select Electronic Document Management System	FY14		X		Glendale City Project
CMS Replacement	FY15		X		AOC/Mesa, Scottsdale, Tucson

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<b>e-Traffic</b>	FY14		X		Phoenix Municipal Court
<b>On-Line Courtrooms/Online Judgment and Sentence Orders (JSOs)</b>	FY16		X		Phoenix Municipal Court
<b>Expand EDMS</b>	FY16		X		Phoenix Municipal Court
<b>Home Detention</b>	FY16		X		Phoenix Municipal Court
<b>New Case Management System</b>	FY13		X		Mesa Municipal Court / AOC / AmCad
<b>e-Citation</b>	FY13		X		Mesa Municipal Court
<b>Enhance V3 - Phase V</b>	FY14		X		(AZTEC Wizard) Scottsdale Muni
<b>Enhanced Statistical Reporting</b>	FY13		X		Scottsdale Muni
<b>Facilities Expansion</b>	FY15		X		Scottsdale Muni
<b>CMS Data Cleanup/Migration Preparation</b>	FY14		X		Scottsdale Muni
<b>CMS (Themis) Enhancements to Calendaring Module</b>	FY14		X		Tempe Municipal Court
<b>eDispo to ADRS</b>	FY15		X		Tempe Municipal Court
<b>Rule Warrants</b>	FY13		X		Tempe Municipal Court
<b>Upgrade or Install New Digital Recording System</b>	FY13		X		Tempe Municipal Court

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<b>CMS (Themis) Enhancements to Protective Order Module</b>	FY14		X		Tempe Municipal Court

**Note 1:**

An "X" in "Full" indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology's Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

**Note 2:**

An "X" in "Skeletal" indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

**Note 3:**

An "X" in "Mention" indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.